



**MANAGED SERVICE**

Computing Business Solutions

## Engineering Services

Systems Engineer	Cost
<b>Specialist's in Servers, E-mail, Internet &amp; Configuration</b>	
1 day on-site	£495.00
½ day on-site	£270.00
Hourly Rate	£70.00
Minimum Charge	£70.00
Support Engineer	Cost
<b>Specialist's in Cabling, Desktop, Support, Repairs &amp; Upgrades</b>	
1 day on-site	£295.00
½ day on-site	£175.00
Hourly Rate	£50.00
Minimum Charge	£50.00
Out of Hours Service	
5pm - 9am Monday to Friday, and Saturdays multiply costs by 1.5 Sundays and Bank Holidays multiply costs by 2	
If you have a Managed Service contract then a 25% discount apply to these rates, and minimum charge is 0.5 hours.	
Various Engineering Services	
Evaluation of Goods for Repair (If repair is carried out this cost will be included in repair price)	£25.00
Carriage	£10.00 per box
Collection from Customer site	£12.00 per box

A travel charge is applicable to the above rates (see callout price list)

Same rates are charged, whether serviced in-house or on-site.

Rates are based on a 9am to 5pm day with 1 hour for lunch (unless otherwise agreed)

All prices exclude VAT at the prevailing rate.